
Student Services: Guiding Principles

- **Focus on the Front Door:** Student Services will ensure that all new students feel welcomed and that, from their earliest experience with the college, they are channeled into and actively engaged in the experiences that matter most to their academic success.
 - **Create a Culture of Evidence:** Student Services will ensure that its plans and actions are both meaningful and measurable. We will use evidence (data) within a collaborative framework to develop a shared sense of meaning, to guide our decisions and to assess and continually improve our services.
 - **Collaborate with Each Other:** Student Services will support and invest deeply in the growth and development of one another in the spirit of collegiality, understanding that improving our service to students requires deep collaboration across our student services units, our college, and our community.
 - **Close the Gap:** Student Services will create a supportive and dynamic campus environment that preserves and enhances the diversity and equity of students. In collaboration with the entire college community, we will identify and remove institutional barriers to student access and success, and thereby, close the access and achievement gaps for those who have been historically underrepresented and underserved by higher education.
 - **One College, Many Locations:** Student Services will ensure the consistent delivery of high-quality comprehensive services through the varied ways in which students access the college, be it in-person, at the main campus or outreach centers, or on-line.
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