

# **Sacramento City College**

## **Food Service Advisory Group (FSAG) Minutes**

### **October 17, 2013 12:00 to 1pm, RN-258**

**Attendees:** Bob Martinelli, Irma Rodriguez, Charlotte Humphries, Kristie Michael, Bob DeNigris, Greg Hayman, Robert Burks, Frank Gleason, Varnell Crankfield, Wendy Gomez, Jake Kattan, Jeffery Tardaguila, Daniel O'Neil, Gavin Fielder, Sandeep Singh, Robert Monetti, Franki Jones, Denise Tyler, Monica Sepuivead, Paige Schlichr, Yolanda Vargas, and Chris Torres.

**Introductions:** Bob Martinelli welcomed everyone to the 10<sup>th</sup> meeting of the FSAG. Asked that constituency leads ensure we have appointed members with contact information each semester.

**Purpose of the Food Service Advisory Group (FSAG):** Bob Martinelli stated the purpose of the Food Service Advisory Group (FSAG) is to have a working forum for all constituencies to provide input regarding food service delivery at Sacramento City College and at our Education Centers and off-site locations.

**Review of Minutes from April 18 2013 Meeting:** Minutes approved by consensus with the name correction of Jeffery Tardaguila on Agenda. Agenda items were added to Discussion Topics: Pre-Packed Foods Department, Classified Inputs, and Contract Renewal Negotiations. Please note you can view all attachments on Inside SCC: [http://www.scc.losrios.edu/InsideSCC, Administrative Services>>Food Service Advisory Group \(FSAG\)>>Fall 2013](http://www.scc.losrios.edu/InsideSCC,Administrative%20Services>>Food%20Service%20Advisory%20Group%20(FSAG)>>Fall%202013).

#### **Spring 2013 Food Service Survey results-summary:**

- Frank presented a power point slide show with results from their District wide survey in Spring 2013. A total of 1,350 students and 513 faculty and staff responded to the survey. All eateries were open for business District wide since past Spring. Jeffery Tardaguila asked if there were FSAG groups at other campuses. Bob stated that each college does have their own group and our expected to meet at least once per semester, i.e. twice per academic year.
- Both City Café and Java City had in increase in satisfaction with overall percentages going up compared to the previous Spring 2012. Frank stated based on the trend, [Aramark] is showing positive improvement year over year.
- In the past, the survey has been sent out twice a year, and from now on the survey will be conducted only once a year. In lieu of the second survey, Aramark is launching Your Voice Counts, which is a 24/7 online survey that students, faculty and staff will be able to access to rate various aspects of service. Jake Kattan asked how would your target audience know how to answer questions about sustainability? Bob mentioned that any issues that arise can be presented to the FSAG group for discussion, but that there was

also a subgroup that looks at sustainability at SCC. This group is associated with the Campus Development Committee and constituency leads are now appointing members.

- A question asked Aramark could do more composting. Frank stated that SCC does do composting, and is working on doing more. He also stated that ARC does ‘front door’ and ‘back door’ composting something that SCC will consider through the sustainability committee.

### **Fall 2013 schedule and hours of operation:**

- Bob stated with fewer class sections there has been a decline in sales and hours have been reduced accordingly. As enrollment increases our intent will be to have longer hours and re-open Panther Paws.
- Java City and City Café are open Monday – Thursday, 7:00 a.m. – 7:00 p.m., Friday 7:00 a.m. – 2:00 p.m., closed Saturday and Sunday. During the first two weeks of a semester, City Café and/or Java City are usually opened for student convenience. Summer hours vary.
- **Panther Pause, Java City**
  - Panther Pause may be used as a modified Subway outlet to gauge interest in permanently putting a Subway chain inside City Café. See Subway Proposal City Cafe attachment. Aramark is working with Subway corporation on details of how this arrangement would be worked.

### **Facility appearance, maintenance, modifications and seating**

- **Faculty / Staff lounge alternative / Subway:**
  - We’ve received feedback summarized into a two page paper (see Subway Proposal City Café attachment) that made it clear that the Subway franchise was desired. If Subway was a success in Panther Pause then putting it in the cafeteria in a modified space by Fall 2014 would be a viable option. This would allow for necessary construction modifications to be completed during the summer of 2014.
  - Aramark conducted an ‘intercept’ survey for two days on campus asking people, “If you could add a national food chain to campus dining, which would it be?” They asked them to select their first and second choices only and Subway came out to be the leading chain. Other options listed were, KFC, Pizza Hut, Chick-Fil-A, Taco Bell, Burger King, Einstein Bro Bagels, Starbucks, and an option for no national chain. They received 608 responses
  - Bob DeNigris asked if we could move Panther Paws to other locations on campus, e.g. near Hughes Stadium or the main pedestrian walkway. Bob stated that while feasible to move the unit, we are not considering a move at this time. In part, because of the nature of the programs offered at Mohr Hall and Lillard hall, the

college facility planning has always considered a food service outlet of some kind in this area.

- A question was asked if another vendor were to use Panther Pause does it have to be sub-contracted through Aramark. Yes, the District has a contract with Aramark. This has been discussed with Aramark, but for now the focus is on getting Subway to the campus.

#### Discussion Topics (all)

- A comment was made that more information needs to be available regarding how clubs can use Aramark to sell food. Bob referenced past minutes in which the process was shared. For more information you can contact Chris Torres. Frank commented that there have been very few occasions where this process has been taken advantage of. Chris Torres mentioned that, although he is not speaking for the clubs, feedback that he has received has been; (1) it's a challenge for clubs because they don't have enough funds and (2) they are not clear on how the process works with Aramark. Bob encouraged clubs to reach out to Chris and/or Aramark early in their planning to optimize the services offered. For more information regarding the Club Sales agreement please see attachment FSAG Club Sales ROE\_April 2012 and SCC Aramark Club Food Pricing List.
- Jake Kattan gave comments from the Classified staff regarding their thoughts on City Café. He highlighted comments about more variety, pricing, catering and more fresh food. And that pre-package food items were priced too high, and that if there could be Summer Hours for staff or a Java City cart. Please see attached Classified Comments.
- A student mentioned that the noodles in the Chicken Soup are disintegrating. Robert Burks said that since the soup is self-serve, they fill up only on noodles and take a minimal amount of broth. Aramark advised that soups are not re-heated and are not watered down.
- Irma Rodriguez commented that other clubs like MESA seem to get to sell packaged items in the hall ways, and stated that she is NOT against doing this, and would like to participate with the students in her area. Bob stated that clubs were not sanctioned to do this and that another effort would be made through managers to terminate outlying food sales operations including some unauthorized vending machines that have cropped up.
- Composting was brought up again and it was noted the college has a contract with Atlas and if you needed more information about it to see Operations. Greg Hayman stated that composting for the college gets picked up on a weekly basis.
- Aramark is in the final stages of their 7 year contract which was extended through 31 May 2015. Please see the attached summary of vending, Pepsi and Aramark contracts that are in place with LRCCD.
- A question was asked about who does the vending machines on campus. The drinking vending machines are through Pepsi, that the District has an exclusive contract with Pepsi

for soda products on campus. Food vending machines are through Canteen Corporation and, again, the district is contracted with Canteen for all colleges in the district.

- A water-fill station will be installed on the side of the cafeteria. The water will be chilled. Installation is pending through our Operations division.
- Irma asked about ethnic food sales. Bob pointed out that in some recent instances, Aramark has actually gone off campus to contract with a specialty food vendor to bring a more authentic food service to the campus for special occasions (e.g. Pan African Night) and for regular food service (e.g. Sushi). This is a possible option when setting up a food service event but Bob emphasized how important it was to plan ahead to give Aramark the opportunity to reach out to off campus vendors and arrange a special event.
- Meeting adjourned 1:00 p.m.

Spring 2014 meeting will be on Thursday, April 17, from 12:00-1:00 p.m. in RN-258